

We're happy to put this leaflet into other languages, large print or Braille. We can also put it on to cassette tape or CD. Just ask.

Arabic

هذه الوثيقة متاحة أيضا بلغات أخرى والأحرف الطباعية الكبيرة وبطريقة سمعية عند الطلب.

Bengali

এই ডকুমেন্ট অন্য ভাষায়, বড় প্রিন্ট আকারে এবং অডিও টেপ আকারেও অনুরোধে পাওয়া যায়।

Gujarati

આ દસ્તાવેજ વિનંતી કરવાથી બીજા ભાષાઓ, મોટા છાપેલા અક્ષરો અથવા ઓડિઓ રચનામાં પણ મળી રહેશે.

Hindi

अनुरोध पर यह दस्तावेज़ अन्य भाषाओं में, बड़े अक्षरों की छपाई और सुनने वाले माध्यम पर भी उपलब्ध है।

Turkish

Bu belge çeşitli dillere çevrilmiş olup, isterseniz iri harflerle basılmış şeklini ve kasetini de size gönderebiliriz.

Vietnamese

Tài liệu này cũng có sẵn bằng các ngôn ngữ khác, bản in chữ to, và băng ghi âm khi được yêu cầu.

Punjabi

ਇਹ ਦਸਤਾਵੇਜ਼ ਹੋਰ ਭਾਸ਼ਾਵਾਂ ਵਿਚ, ਵੱਡੇ ਅੱਖਰਾਂ ਵਿਚ ਅਤੇ ਅਡੀਓ ਟੇਪ 'ਤੇ ਰਿਕਾਰਡ ਹੋਇਆ ਵੀ ਮੰਗ ਕੇ ਲਿਆ ਜਾ ਸਕਦਾ ਹੈ।

Greek

Αυτό το έγγραφο διατίθεται επίσης σε άλλες γλώσσες, τυπωμένο με μεγάλους χαρακτήρες και σε κασέτα κατόπιν αιτήματος.

Portuguese

Este documento encontra-se também disponível noutros idiomas, em tipo de imprensa grande e em formato áudio, a pedido.

Urdu

درخواست پر یہ دستاویز دیگر زبانوں میں، بڑے حروف کی چھپائی اور سننے والے ذرائع پر بھی میسر ہے۔

French

Ce document est également disponible dans d'autres langues, en gros caractères et en cassette audio sur simple demande.

Chinese

本文件也可应要求，制作成其它语文或特大字体版本，也可制作成录音带。

Polish

Dokument ten jest na życzenie udostępniany także w innych wersjach językowych, w dużym druku lub w formie audio.

How to get in touch with us

Andover

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Tel: 01264 405555

Romsey

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Email

info@testway.co.uk

Web

www.testway.co.uk

Office hours

Monday - Thursday 8.30am - 5pm
Friday 8.30am - 4.30pm

If we plan to close our offices for any reason, we'll put a notice up in reception two weeks before.

Citizens Advice Bureau

Look in the phone book or visit
www.citizensadvice.org.uk to find
your local office

How to sort out dumped cars



A member of the  Aster GROUP

Updated October 2009
Printed on 100% recycled paper



INVESTOR IN PEOPLE

 business for neighbourhoods

Testway Housing is a registered charity, No. 1102937

How we deal with abandoned vehicles

We've got a team of neighbourhood officers who carry out regular estate inspections, to make sure that the area where you live is kept clean and tidy.

We want your neighbourhood to be well looked after and kept in good condition.

The neighbourhood officers regularly check the parking and other areas, to see that our land is not used as a dumping ground for unwanted, untaxed or dangerous vehicles.

To help us do this, please tell us if you see any vehicles that have been dumped or don't have tax.

Also, we need to know about vehicles that are in a 'dangerous condition', e.g. if they could injure someone because they're damaged, have missing wheels or broken glass.

Trespass notice

Any vehicle that is dumped, doesn't have tax or is in a dangerous condition, will have a 'trespass notice' sticker put on it. This means that it shouldn't be there and needs to be moved. We'll also tell the police or local council, if needed.

The sticker says that we'll take further action if the vehicle isn't moved within a certain amount of time, usually seven days. This notice is normally enough to deal with the problem.

Seven days later

After seven days, the neighbourhood assistant will check to see if the vehicle's gone. If it's still on our land, we'll take a photograph that clearly shows the registration number. These details are then sent to the DVLA to find the last known owner.

Removal

While we're trying to get in touch with the vehicle's owner, we'll arrange to have it taken away and kept safe for 28 days.

Once we find out who the owner is, a letter is sent to them asking them to call us straight away. They can then arrange to collect the vehicle within seven days of speaking to us.

If the person doesn't get in touch, or if we can't find out who the registered owner is, the vehicle will be scrapped.

We want to keep our land as clean and clear as possible. We'll do everything we can to speak to the person who owns the vehicle. But at the same time, we take firm action against people who dump vehicles on our land.

If you see a vehicle that's been dumped, doesn't have tax or is dangerous, please call us on 01264 405555.

