

I/we agree to pay £_____ a week to start the first Monday after the housing department get my/our completed form.

Signed: _____

Date: _____

Would you like details of our telecare service? Yes No

Only Testway staff will use this bit

Date application form received: _____

Date first payment to be taken: _____

Date memo sent to rent accounts: _____

Signed: _____

Date: _____



We're happy to put this leaflet into other languages, **large print** or Braille. We can also put it on to cassette tape or CD. Just ask.

Arabic

هذه الوثيقة متاحة أيضا بلغات أخرى والأحرف الطباعية الكبيرة وبطريقة سمعية عند الطلب.

Bengali

এই ডকুমেন্ট অন্য ভাষায়, বড় প্রিন্ট আকারে এবং অডিও টেপ আকারেও অনুরোধে পাওয়া যায়।

Gujarati

આ દસ્તાવેજ વિનંતી કરવાથી બીજા ભાષાઓ, મોટા છાપેલા અક્ષરો અથવા ઓડિઓ રચનામાં પણ મળી રહેશે.

Hindi

अनुरोध पर यह दस्तावेज़ अन्य भाषाओं में, बड़े अक्षरों की छपाई और सुनने वाले माध्यम पर भी उपलब्ध है

Turkish

Bu belge çeşitli dillere çevrilmiş olup, isterseniz iri harflerle basılmış şeklini ve kasetini de size gönderebiliriz.

Vietnamese

Tài liệu này cũng có sẵn bằng các ngôn ngữ khác, bản in chữ to, và băng ghi âm khi được yêu cầu.

Punjabi

ਇਹ ਦਸਤਾਵੇਜ਼ ਹੋਰ ਭਾਸ਼ਾਵਾਂ ਵਿਚ, ਵੱਡੇ ਅੱਖਰਾਂ ਵਿਚ ਅਤੇ ਅਡੀਓ ਟੇਪ 'ਤੇ ਰਿਕਾਰਡ ਹੋਇਆ ਵੀ ਮੰਗ ਕੇ ਲਿਆ ਜਾ ਸਕਦਾ ਹੈ।

Greek

Αυτό το έγγραφο διατίθεται επίσης σε άλλες γλώσσες, τυπωμένο με μεγάλους χαρακτήρες και σε κασέτα κατόπιν αιτήματος.

Portuguese

Este documento encontra-se também disponível noutros idiomas, em tipo de imprensa grande e em formato áudio, a pedido.

Urdu

درخواست پر یہ دستاویز دیگر زبانوں میں، بڑے حروف کی چھپائی اور سننے والے ذرائع پر بھی میسر ہے۔

French

Ce document est également disponible dans d'autres langues, en gros caractères et en cassette audio sur simple demande.

Chinese

本文件也可应要求，制作成其它语文或特大字体版本，也可制作成录音带。

Polish

Dokument ten jest na życzenie udostępniany także w innych wersjach językowych, w dużym druku lub w formie audio.

How to get in touch with us

Andover

FREEPOST SCE9095
Testway House, Greenwich Way,
Andover, Hants SP10 4BF
Tel: 01264 405555

Romsey

86a The Hundred,
Romsey, Hants SO51 8BX
Tel: 01794 500050

Email

info@testway.co.uk

Web

www.testway.co.uk

Office hours

Monday - Thursday 8.30am - 5pm
Friday 8.30am - 4.30pm

If we plan to close our offices for any reason, we'll put a notice up in reception two weeks before.

Citizens Advice Bureau

Look in the phone book or visit www.citizensadvice.org.uk to find your local office

A member of the **Aster** GROUP

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INVESTOR IN PEOPLE



Help with cutting your grass



iN business for neighbourhoods

Testway Housing is a registered charity, No. 1102937

When you moved in to your home, you agreed to keep the garden areas neat and tidy. This is one of your tenancy conditions.

Our grass cutting scheme is here to help people who aren't able to cut the grass themselves and have no friends or family that can help.

How the scheme works

You agree to pay a small charge* of no more than £5 a week for the year (48 weeks). The grass is cut 18 times during the growing season (March - November) which means once every two weeks.

*Don't forget, the service doesn't include hedge trimming, edging or weeding.

You should make sure that the garden is free from:

- Rubbish
- Dog mess

We might need to check your garden before the first cut, especially if it hasn't been looked at for some time. We'll then decide if we can cut your grass.

The grass cuttings will be collected on the first and final cut of the year only.

Please note Housing Benefit will NOT pay the cost for this service.

We'll start adding the cost to your rent account on the first Monday after you've given us your completed form.

Who can apply

Testway tenants who are also:

- Over 70 years of age and/or
- Disabled and
- Haven't got family or friends that can help

How to apply

If you'd like to apply for help, please fill in the form that's with this leaflet. You can then return it to us using the freepost address on the back. Or by dropping it into reception.

If you wish to cancel the service, please write to us at Testway House. We'll stop cutting your grass on the Monday after you've given us the letter.

We also have other ways we might be able to help

Decorating your home

If you're over 70 or registered disabled then we may be able to help with decorating your home. As long as you don't have family or friends that can do it for you.

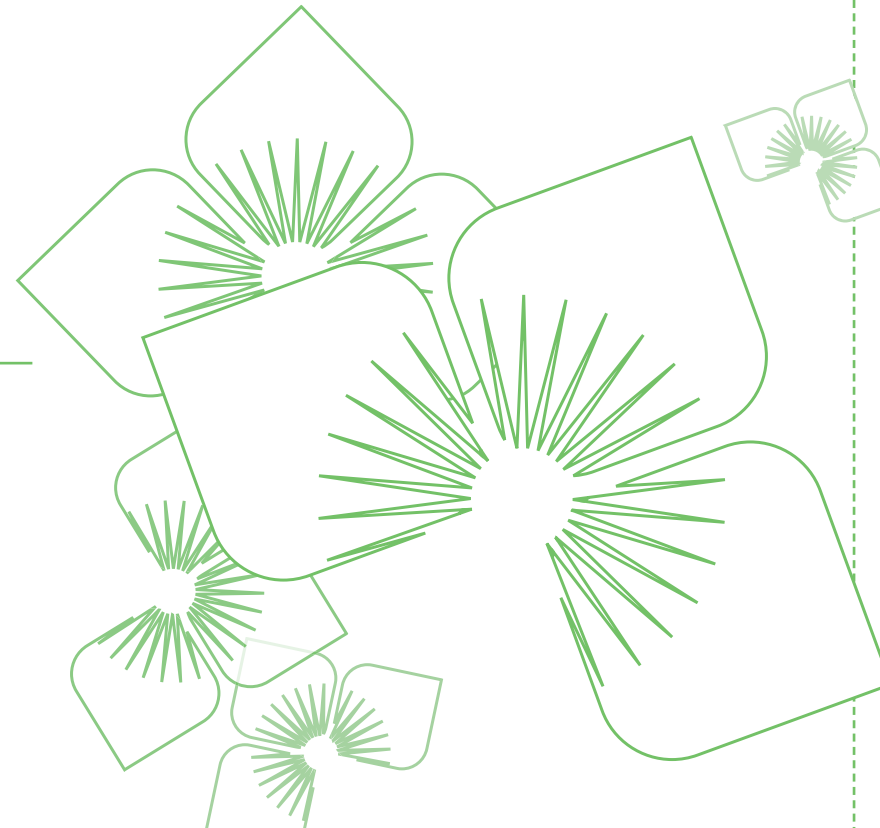
Please call us or pop in and ask for our leaflet 'Help with decorating your home'.

Telecare

A range of alarms and sensors that are simple to use and can get you help 24 hours-a-day, every day of the year.



Our telecare service allows you to get on with your life knowing help is at hand whenever you need it. If you'd like to know more, call **0800 694 0303**.



I'd like help with cutting my grass...

Name _____

Address _____

Postcode _____

Phone number _____

Approx. size of garden _____

When was the grass last cut? _____

Will there be problems getting into your garden? Yes No _____

If yes, please tell us what they are: _____

I/we have filled out this form to apply for help with cutting my/our grass and understand that I/we must be:

Over 70 and/or registered disabled and have no family or friends that are able to help.

If you're disabled, please give details: _____
